



MEMBERS – G. L., L. A., J. D., C. Z., M. M., P. H.

Golden Grove Lifestyle Village Residents' Committee

Meeting with LSA

Scheduled for 9.00am on Friday 11th August, 2023 in the Card Room

Meeting Commenced 9.05am

Present: G. L. (GL), L. A. (LA), J. D. (JD), M. B. (MB), P. H. (PH),

Apologies: C. Z. (CZ), M. H. (MH)

LSA Representatives: T. S. (TS)

General Business:

- Bowling green refurbishment – Access still might be an issue. Hope to have quotes for work soon
- Cleaning – what disinfectant are they using as no chemical smell after cleaning? Cleaners advised are using bleach for the toilets and another cleaning product for general use claim they are using bleach to clean the toilets and vanities. Other chemicals need clarification. Who is responsible for restocking/ buying stock for the toilets? The cleaners buy chemicals, TS buys toilet rolls and paper towels. The cleaners are reminded not to leave paper towels on the vanity counters but put them in the dispensers. Mops and brush – mixing mops and buckets. TS to follow up as to their location in both the Community Centre and the Clubhouse. They are for residents' use if required, blue for general floors, and red for toilets.
- Lawn program – Lawn mowing – TS to utilise the spreadsheet devised by Lisa for this financial year to keep track of cuts, and days between.
- Lawn issues – for Unit 290. LSA have agreed to refurbish the back lawn and have asked the resident to agree to not mow his own lawn. Issue ongoing. No indication at present that personal mowing of lawns will cease.
- Electricity – Solar panels on the Community Centre. GL inquired re reconsidering having solar panels installed on the roof of the Community Centre. The Committee agreed to locate any documentation from the original discussions. **Action** – GL to ask LSA for a position on this before we commence any work on the business case.
- Repair of front verandas – How many more need work? We have several units listed and are working through this list. This work is being charged to the CIRF.
- EV charging – What is LSA's position on a resident requesting a charging station in their unit? Will this be seen as a permanent addition with no requirement to remove the charger when unit is vacated? **Action** – GL to contact Lisa for an answer.
- Trees – Work completed but damage noted on the reserve next to Unit 223 due to crane access. Will need to be refurbished.
- Projector in Main Hall – replacement has been completed. The replacement of the set top box and the controller should occur soon as technician on leave. The system can now be used for a laptop to be attached, the old set top box has been reinstalled but picture is still poor.
- Phones in units – very poor or non-existent display.
 - Any residents who may have had a new telephone installed, the new phones are like a touch screen and only require a light touch to open gates for example and some residents are pushing the buttons like with the old phone and this is not opening the gates
 - When you activate the SmartLink unit the SA Monitoring operator cannot speak to the resident through the black phone on some occasions not all which means they have to manually telephone the unit which

requires the resident to pick up the telephone. This was supposed to be fixed with a planned upgrade which did not occur.

- Parking in front of units. Complaints re a specific location, creating a hazard with at least one near miss accident reported. There are parking bays almost opposite the unit but they are not utilised. **Action** – TS to speak to the resident re the issue.

Meeting Closed: – 10.05am. Next meeting: To be advised after AGM.