



MEMBERS – G L, L A, J D, C Z, M B, P H.

Golden Grove Lifestyle Village Residents' Committee

Meeting with LSA

Scheduled for 9.00am on Friday 14th July, 2023 in the Card Room

Meeting Commenced 9.25am

Present: G L (GL), L A (LA), J D (JD), M B (MB), P H (PH),

Apologies: C Z (CZ).

LSA Representatives: T S (TS) and M H (MH)

General Business:

- Bowling green refurbishment – Company called 'Prestige' will be reviewing all villages' greens and they had reviewed our green. They consider it didn't need to be replaced at this time just removal of excess sand and roll it to level the surface, should then get a couple more years wear out of the green. Apparently there is an excessive amount of sand on the rinks. Cost could be approximately \$135,000 to & 150,000 to achieve a result. Drainage of the Green also discussed caused due to the design. To ask Prestige if something can be done to alleviate the problem. Other villages have a few issues but apparently no major problems. Access still might be an issue. Hope to have quotes for work by next meeting.
- The Tennis Court also needs major work given there are roots coming through the surface – ongoing at this time.
- Payment of the rebate – all residents now paid the rebate though residents who were paid by cheque had to wait 2 weeks. Letter sent to Lisa re this matter.
- Cleaning – issues already reported to TS.
 - The water on the floor in the upstairs ladies and disable toilet in the Clubhouse. TS and MH went to inspect and concluded that possibly a tap had been left on to create such a wet floor, as the cleaners had been there on Tuesday and this occurred on Friday. Wet floor signs to be provided for each toilet. Suggested that there could change taps to sensor taps. This is very expensive to change all the taps. To be investigate cost of other tap options. Could suggest to Lisa.
 - Issues with marks on the floor in the Clubhouse upper room. The protectors that were put onto the feet to the chairs to protect the flooring, are now coming off leaving black sticky marks. These were put on by LSA. TS to follow up. Also marks from a travelator in the Main Hall, unsure if these have been removed.
- Lawn program – Review the timetable for the fertilising and poisoning given there have been two lots of both budgeted for. September for the first fertilizing and March for second. Poisoning about the same time. MH will discuss with Dutts Cutts to ascertain a more definitive date for these to occur. Lawn mowing – TS to utilise the spreadsheet devised by Lisa for this financial year to keep track of cuts, and days between.
- Planner – Considerable discussion re the planner. The Committee has been informed that the planner is to change and will now be compiled and then printed by the Coordinator once the content is reviewed by MH. It will be printed on A3 paper. No external events will be included only events that occur in the

village. The design will be exactly the same for every village, looking like a diary. No negotiation about the change has occurred. MH said the planner is owned by LSA and therefore no consultation about any changes is required. The Committee asserted the planner belongs to the residents and as such we want the planner to continue as is currently printed. It was noted that our current planner has just celebrated 15 years being printed for residents without any interference by LSA. If the Committee wants to continue to produce a planner they can do so but LSA will be producing their planner in A3 format. This is a management decision. The coordinator is now not allowed to print our current planner. Suggestion from MH it should be included in the newsletter. The Committee was informed by MH that OFAW had agreed with LSA re the ownership and production of 'their' planner. If we had a problem with this decision we should take it up with the General Manager. They claim there have had no complaints about the new format from other villages. The expectation is that the information we are expecting on the planner we need to go to the coordinator 7 days prior to the end of the month with the functions for the next month to be added to the planner. There is no option about the content of the planner produced by LSA, but we can put in what we like in our planner. It is LSA's design. It is a diary to remind residents what is going on in the village. MH then closed any further discussion re this matter.

- External entertainers – insurance requested from entertainers. Discussion re this, supposed to have been happening for some time, though we assert this has never been happening and we have never been asked to provide insurance information for any entertainers. MH asserts this is working well in other villages.
- Electricity – Solar panels on the Community Centre. GL inquired re reconsidering having solar panels installed on the roof of the Community Centre. Assume that electricity bill is about \$54,000 with half being for the pool and spa. The Committee agreed to locate any documentation from the original discussions.
- Trees – TS is aware of the trees in question. Removal and lopping to occur on Wednesday 19th July, all residents adjacent to the trees and work notified of restricted access, i.e. closed road.
- Projector in Main Hall – replacement has been completed. Due to the way in which the system is set up a projector would be required even if a TV was installed. The replacement of the set top box and the controller should occur next week. The system can now be used for a laptop to be attached, but until the new set top box and control panel are installed it cannot be used to access TV programs. Acknowledge it is a very difficult system to navigate, but the new control panel will apparently be much simpler.
- Communication channel – residents' commenting on lack of information on weekends. TS will include the weekend access information of the after hour's maintenance number.

Meeting Closed: – 10.10am.

Next meeting: Friday 11th August 2023 at 9.00am – in the Card Room.