



MEMBERS D R, A D, R W, L A, J D, R O, R S,

**Golden Grove Lifestyle Village Residents' Committee  
Minutes of the Committee Meeting  
Held at 9.30am on Wednesday 11<sup>th</sup> May, 2020 in the Main Hall BBQ Area**

**Present:** D R, A D, R W, L A, J D, R O, R S

**Quorum:** The Chairman noted that a quorum was present and declared the meeting open.

**Apologies and Visitors:** Nil

**Approval of the minutes of the previous Committee Meeting held on 11/3/20**

- It was moved by DR, seconded RW, that the minutes be taken as read and accepted as a true and correct record.
- No meeting was held on – 8<sup>th</sup> April 2020

**Business arising from the minutes:**

- Noted the correspondence in/out from the previous agenda of 8/4/20

**Correspondence inwards:**

- Email dated 9/4 – From RA (SAVRA) re Water Bills (see General Business)
- Email dated 30/4 – From the Office of Ageing Well re meeting requirements for Retirement Village Managers and Operators
- Email dated 4/5 – From the Office of Ageing Well re Retirement Home Visitation Policy

**Newsletters received:**

- The Vines; The Sands; The Reserve; Forest Place
- Noted the Minutes of a meeting held by Forest Place with LSA – include item on June agenda to discuss if we want to pursue a similar meeting.

**Correspondence outwards:**

- Email dated 17/3 – DR to LN re Notice of Dispute regarding the supply of electricity

**Liaison report from Residents' Association Committee:**

- Minutes of the meeting received 17/3/20
- The Association's Insurance policy is due for renewal. Questions as to whether this needs to be continued given the responsibility for most activities now resting with the R. Committee. Noted that there may be a legal need for public liability cover for office bearers at least. RO to follow up with Insurance Broker.

**General Business:**

- Water Bills – Where there is a single point of water entry therefore should be a single supply charge. SA Water would multiply the supply charge by 347 to the owners, with issues raised re the concession rebate for the supply charge. The cost would then be added to our maintenance

fee. This village would not necessarily be any better off. It is a change of principle for us if the fees were to change. Some villages already have a single supply charge, while others do not. Who is responsible for any repairs of water leaks? SAVRA made representations to the Government Committee looking into the review of water supply and charges to Retirement Villages.

- Update on the electricity dispute –
  - Our issue is with LSA not with Savant. We are contesting the circumstances under which the contract was established by LSA without consultation and therefore denying us the ability to receive cheaper electricity.
  - Group received an email from LN after lodging the dispute paperwork. The email from LSA lawyers said there was nothing they could do about the contract. Received an email from LN including a letter from Savant's lawyer saying the contract is between you (LSA) and us (Savant) and is legally binding contract and if any party attempts to make representation to terminate the contract we (Savant) will take legal action.
  - Emails received from and to other villages in relation to the problem. Emails have been sent to the Energy Minister and Minister Wade outlining the reasons behind the dispute.
  - The contract when established indicated there would be a guaranteed fixed discount of 10% discount on AGL standard rate. The fixed discount should be on the rate, not on the pay on time discount. The discount rates on some residents' bills do not equate to the % on the rate but on the usage.
  - Email to Paula Luethen MP re the dispute.
  - All documents relating to the dispute to be filed. DR to send them to LA.
- New emergency maintenance phone number – need to ascertain how all residents are to be informed of the change. Noted that it has been included on the Community Channel. Need to ascertain if the morning report is going to continue. LA to follow up with Trish. There has been no notification from LSA re the change from RAA to ADT as RAA has sold their security arm.
- Agenda for the June meeting
  - Suggest there is a review of all ongoing items – to ascertain validity, expected resolution date or should they be closed.
  - Reporting on items – Specific Action item to be documented with expected outcome and resolution date and responsible committee member
- Bar Stock sales – All potential out of date bar stock has been sold. Proceeds = \$1028.50.
- Restrictions for COVID-19 when things change we may need extra meetings to look at our way forward to the social activities.

### **Reports on Ongoing Items:**

- Suggest the report is revamped to include an objective for each item, with a report to include short term objectives to attain the main objective. Item ongoing.
- (1) Electricity Tariffs – AD to report
- (4) Ratable Value of our homes – DR to report
- (10) Budget and Finance (Maintenance and CIRF) – AD to report, due next week
- (15) New Bar Agreement with Lifestyle –
- (17) Mounting Defibrillators – Checking the Defibrillators.
- (21) Commitment to Consultation – ongoing
- (27) Restoration of Residents Confidence in Lifestyle – Follow up re meetings with residents by LN

- (29) Excess on Insurance Claims – DR to report
- (30) Floor covering replacement – DR to report from the inter-village meeting
- (32) Grant applications – JD to report, invite received to attend Council meeting re outcome of application
- (33) Acquisition of a stage – RS to report at the next meeting

**Ongoing Items that have been Resolved/Discontinued:**

Details of these items are included in the “Current Ongoing Items” and “Ongoing Items that have been archived”. Copies of these documents are included on the notice board.

**Any Other Business:**

- Financial Report, R.C. Account – to be included as a standing item on the agenda
- Painting interior of houses – after discussion re one resident’s concerns, suggest a maintenance form be generated to await response. This to be included on the next agenda, also include gardens on this list.
- Hand Sanitizer – concerns voiced whether our sanitizer is alcohol based and therefore flammable. Is there a notice on the dispenser to advise this?
- Jack has an invitation to attend the TTG Council on 29<sup>th</sup> May re outcomes of the Grant application.

**Closure: 10.55am**

**Next meeting: Wednesday 10<sup>th</sup> June 2020 at 9.30am in the Main Hall Card Room**