



MEMBERS – G L (GL), L A (LA), M B (MB), M J (MJ),
S H (SH), B M (BM), J W (JW) & I T (IT)

Golden Grove Lifestyle Village Residents' Committee Meeting with LSA

Held at 9.30 am on Friday 15th November, 2024 in the Card Room

Present: L A (LA), G L (GL), M J (MJ), B M (BM), I T (IT). S H (SH), J W (JW)

Apologies: M B (MB)

LSA Representatives: Roxanne N (RN), Lisa N (LN), Sue B (SB)

Business for LSA:

• Lawns and Gardening –

- Meeting with Mr Clip, any progress in scheduling this - (LN) advised Dutts Cutts come 3 days per week. (RN) advised that there are discussions going on around gardening.
- The blitzing is to continue.
- (RN) asked (LN) to communicate any changes with the gardens to the committee.
- (LN) to advise when replanting due to start
- (RN) keen to know of problems and they will chat with resident.
- All complaints need to be raised with maintenance form. If problem persists, resident raise with RC who will take to (LN) and head office to liaise with resident.
- (MJ) asked if we can spray weeds in common areas. (RN) advised Yes. (SB) to purchase sprayers and solution to be available for residents to use. Information about sprayers to be loaded on community channel
- (RN) wants more communication between owners and residents
- (IT) asked for estimates for any changes to gardening expenses (LN) to provide

• Other Business –

- Pool Table lines - (SB) to arrange for lines to be redone on pool tables
- Men's Shed – (LA) advised that the Men's shed no longer wish to replace electrical item
- Breakdown of salary – (LN) advised admin and management fee would be the same if no staff or 20 people
- Electricity Contract – (IT) asked if RC could be involved in process of looking at options for renewal next year.. (RN) advised will be handled by head office and then presented to RC. (LA) said that in previous contract, RC could be involved in process (RN) said that they will present to all residents when compiled. Contractor needs to be aware of embedded network
- Portable phone for Nick – (IT) advised that we would prefer that all enquiries go through coordinator (RN) agreed
- Use of Drones to check roof vents – (RN) advised no drones to be used. (LN) will advise plumber to contact U345
- Use of communication channel – (SB) will put updates on channel with any important information

• AGM, held Thursday 24th October 2024

- Painting of Units – (RN) advised painting is dependent on contract wording and so looked at on an individual, case by case scenario. Resident must see (SB) with issues

• Additional Items

- Re back lawn at U102, (LN) to get in contact with resident to discuss
- Jenny P emailing (LN) re handrail installation. (RN) asked that resident email (LN) and she will ring resident
- Complaint by Kathleen F – (SB) will contact resident to discuss and chat. If resident not happy with outcome (RN) advised that resident needs to utilize the dispute policy.
- Outside Blinds – (RN) said no outside blinds. If resident wants to change existing blinds, they need to contact office to discuss. Advised use potential use of window treatment ie block out blinds. Not recommend tinting, as too hard to get off when leave. (IT) asked about blinds for verandahs (RN) advised No
- (LN) advised that the Finance report for September will be ready in approx. 2 weeks.
- (IT) asked if (SB) could sit out the front. (RN) advised coordinator to stay out the back
- (RN) suggested a morning tea to welcome (SB) to the village (LN) to arrange
- Cleaning of chairs – (LN) to give RC contract details of cleaner (SB) to look into replacing white chairs that are broken

Meeting finished at 11.40am