

MEMBERS – Ian T (IT), Lesley A (LA), Sue H, (SH), Bev M, (BM), Mark J, (MJ), George L (GL), & Jeff W, (JW)

# Golden Grove Lifestyle Village Residents' Committee Minutes Scheduled for 9.00am on Friday 10th October 2025 in the Card Room

Present: Ian T, Bev M, Mark J, George L

Apologies: Sue H, Lesley A

Sub Committee Members: Visitor/s: Roger A, SARVRA, Sue B

Approval of the minutes of the previous Committee Meeting held on 19/09/2025

**Proposed:** Jeff W Seconded: Mark J Minutes accepted Yes

# **Sub Committee Reports:**

Social and Catering/Events' Groups – Request from Village Connect for cash reimbursement of \$104.35 for consumables for meetings AGREED

Bar Committee –
 No report available

Budget and Finance –

IT reported on the brief meeting that was held by the finance committee on 3<sup>rd</sup> October. From that IT wrote to Lisa N (LN) expressing concern over the time delay on receiving quarterly financial reports.

- It was requested that reports be received more expediently preferably within a 30-day reporting period
- It was requested that explanation of interest allocations be provided
- Lisa N replied explaining that LSA were already providing financial reporting to residents beyond the current ACT requirements
- Lisa Norris also said that they could provide interim reports however they would need to charge for such reporting that they have not to date.
- Lisa Norris also stated that it was LSA sole responsibility to review and correct financial data and that the committee role was limited to requesting and receiving financial reports.
- Lisa Norris provided the explanation of the interest allocations
- Ian T agreed to respond to Lisa Norris letter and points included therein.
- Website –

No report Available

## **Business arising from the minutes:**

- Printer in Bocce Room LA to advise outcome of discussions with Officeworks Carried Forward to next meeting
- Outcome of IT asking LN to attend our meetings
  - Lisa Norris responded again clarifying that she will not attend the RC meetings and that the Village Coordinator was charged with responsibility of making decisions on behalf of LSA and that she can revert to management for further clarification as needed.
  - Ian T has expressed disappointment in this response as we would like to create further engagement with LSA to improve the communication between both parties.
- Outcome of JW contacting My Aged Care re visit to village
   Jeff W has secured a meeting to be held in November where representatives of My aged care will present to residents
- LA to speak to The Vines regarding their chairs
   Jeff Wegner has undertaken to identify the number of chairs to be replaced and a suitable replacement and value that we can then submit to LSA for funding.

This is now a Safety issue as the chairs in mention are deemed at risk of breaking and causing accident.

### **Correspondence inwards:**

- 19/9 email from LA re contact from Officeworks regarding printer and options as printer not covered under warranty
- 23/9 email from LA to committee re advice from Graham G that white urn in kitchen no longer working
- 24/9 JW advised he will purchase a new Urn for hall
- 29/9 email from Murray M with approved minutes of RA for 2025
- 3/10 Email from Ann Pullin re poor state hall left in after sausage sizzle

All Correspondence was accepted

Newsletters received:

• The Parks, The Reserve

### **Correspondence outwards:**

- 23/9 email from LA to The Vines regarding their chairs
- 26/9 email from JW to My Ages Care regarding possibility of attending the village
- 27/9 email from SH to RA asking for copy of all approved minutes for 2025 and to send minutes of each meeting once approved
- 30/9 email from JW to My Aged Care, confirming attendance time
- 2/10 Email from IT to LN requesting she attends RC meetings

All correspondence was accepted

# Financial Report (R/C Account):

## • Treasurers Report

- Financial Report

The treasurer presented the financial report for the period to end September 2025

There are concerns that some groups that we have provided funds to have not submitted financial reconciliations on how the funds have been applied.

We will reiterate again the need to provide reconciliations of funds advanced

We have asked Lesley A as the social committee Coordinator to ask the social committee representatives to attend the next RC meeting to discuss finances for future functions

We must ensure that functions at a very minimum produce a break even result.

- Request for funds

Jean G presented a request for purchase of new trolleys

The committee reviewed the trolleys and agreed that they were of suitable condition and that the request for the purchase of new trolleys would not be approved.

## Report from Residents' Association Committee (RAC):

· Received approved minutes for Feb, April, May, June, July, August

#### **General Business:**

- Printer in Bocce Room LA to advise progress to date As per the above
- Any other Ordinary members?

We continue to seek 1 additional ordinary member for the committee

• Outcome of email from LA to The Vines regarding their chairs and possibility of obtaining new chairs for Golden Grove

As per the above

 Outcome of email from IT to LN regarding her attending RC meetings bi-monthly As per the above

## **Any Other Business:**

• Email rec'd from Rob MacG regarding the state of the reserve next to the bowling green. He states that the reserve was used to transport equipment, and it has never been repaired. The area is still untouched and is now equivalent to a Cow Paddock and covered by Strawberry Clover weed soon to be spread if not already around the village. Would appreciate finding out when the area will be repaired

- Response as per the meeting with LSA below.
- Contact from Graham G to advise white Urn not working has been replaced Completed
- Re email from A Pullin re state of hall after sausage sizzle Completed
- SH to raise discussion around garden area outside perimeter fence Completed

Next meeting: Friday 14<sup>th</sup> November 2025 at 9.00am – in the Card Room Meeting Closed 10.48am

# Golden Grove Lifestyle Village Residents' Committee Minutes Scheduled for 9.30am on Friday 10<sup>th</sup> October 2025 in the Card Room

#### • Business for LSA:

Ian T did advise that he had asked Lisa N to attend these meetings at least bi monthly but was advised that the Village Coordinator had the authority to act as the representative for LSA and make decisions accordingly or refer issues back to management for approval.

He therefore asked that feedback and replies to questions be provided as a matter of urgency and not wait until the next meeting to provide responses.

SB agreed to do this

### **Business for LSA:**

### Lawns and Gardening -

- Concerns about state of raised garden beds as predominately weeds. SB to speak to LN and advise
   The raised gardens have been weeded and plants planted by residents have been removed
- How blitz is progressing

This is predominately completed.

It was highlighted that several units had been missed during the blitz Sue will investigate and remedy.

 As we only have 1 man from Premium Gardening at the moment, will we be charged the same fee.SB to find out what happens if longer than allocated time

We are being charged in accordance with hours worked

#### Other business

- Village Internet Review Due to aging system, committee asked if possible to get amplifier installed. SB advised she will look into this and let us know
   Sue will get back to Escape Net advising that many units were having issues and that a solution was required to correct the feed to units not Community Centre which is fine
- Has the bowling green maintenance program been undertaken and submitted to LSA no answer to date
  The response from LN is that maintenance of the bowling green is the responsibility of LSA not residents
  SB will arrange for the maintenance program to be made available for display so that bowlers in particular
  are aware of when maintenance will occur.
- Any further discussion needed about benches around village
   LSA have clearly stated that further benches will not be installed around the village.
   It is the intent of the RC to continue to pursue this matter as a matter of safety for residents
- Replacement of chairs in the Main Hall –.SB advised that chairs will not be replaced unless broken. Committee keen to know why as can be a health problem SB to look into why not Residents Committee advised SB that we are going to do our own report on the chairs and will provide a report and financial request when completed based on safety of residents
- Cleaning fluid SB has different cleaner at home that she will bring in for us to try as its cheaper
  Residents Committee asked if this is something that cleaners could do each week and SB undertook to
  request this action.
- Cost of fob at a different village is \$50, why is ours so much higher SB to look into cost SB reported that all FOB were \$80
- Request by SB to have full copy of minutes each month (Retirement Village Regulations At last meeting approval was given to provide electronic minutes to SB each month AGREED
- Email rec'd from Rob MacG regarding the state of the reserve next to the bowling green. He states that the reserve was used to transport equipment and it has never been repaired. The area is still untouched, and is now equivalent to a Cow Paddock and covered by Strawberry Clover weed soon to be spread if not already around the village. Would appreciate finding out when the area will be repaired SB agreed to speak with MR Clip to get this area fixed to a high standard and to provide a further update when available