



**MINUTES OF LIFESTYLE SA INTER-VILLAGE MEETING
HELD ON WEDNESDAY 26 JULY 2017
AT THE GOLDEN GROVE LIFESTYLE VILLAGE
1-25 CAPTAIN ROBERTSON AVENUE, GOLDENGROVE SA 5125**

1. ATTENDEES

Forest Place:	Wendy Stevens, Lyn Kennedy
Golden Grove:	Terry Carrigan, Robert White, Alan Wilkinson
Heysen Court:	Marlene Pressley, Dawn Hastwell, John McIntosh
Mount Barker:	Betty Nobes, Einer Herringe, Sue Gear
The Elms:	Robyn McKenzie, Pamela Blackmore, Reg Morris
The Ferns:	Alf Taylor, George Eden, Joyce Dick
The Gardens:	Vic Smith, Maria Baker, Tony Perkins
The Parks:	Ian Jurgs, Graham Kernick, Kevin Roberts
The Reserve:	Keith Butler, Fred Cubitt
The Sands:	Jan Thatcher, Pam Castle, Jan Topsfield
The Vines:	Elsie McInerney, Dorothy Southgate, Gloria Compton

2. APOLOGIES: Barry Rowe – The Parks

3. WELCOME:

The Chairman (Terry Carrigan) opened the meeting at 10.15am, and welcomed all present.

4. MINUTES:

Minutes of meeting held at The Reserve Village Wednesday 22 March, 2017 were accepted as correct.

Proposed: Marlene Pressley – Heysen Court
Seconded: Jan Thatcher – The Sands

5. BUSINESS ARISING FROM THE MEETING:

Community Facilities Handbook – Advice was provided that these are no longer printed. The Residents' Rules are likely to be subject to change following the implementation of the new Retirement Villages Act.

Payment Source for Solar Systems - The Ferns advised their SOLAR had been removed. Ian Jurgs - The Parks confirmed their evaluation and costing of Solar provided no advantage. The Vines representative advised they had installed solar and were benefiting from \$700-\$800 per month.

A word of advice was issued to all members on the matter of insurance cover, with regard to ENSURE insurance cover was obtained by having the policy endorsed to include solar installation.

Letter to Lisa re Coordinator's time spent on selling – Ian Terry - Golden Grove passed comment on the experience for that village, advising time involved for the Community Coordinator was minimal and they did not intend to pursue the prior

line. In support of this stance, we were reminded that all sales efforts are now concluded at Lifestyle head Office. There were suggestions of plans by Lifestyle SA to dispense with coordinators. Vic Smith – The Gardens commented on recent problems with coordinators and the need to engage support from The Office of The Aging in dealing with Roxanne (Lifestyle SA).

6. GENERAL BUSINESS:

Defibrillators – The Ferns confirmed approval to have two units on the same basis as Golden Grove approval.

Refurbishment Units – The Elms representatives spoke at length of the current practice of only refurbishing units on resale. There were concerns that some units were sixteen years in use and needing attention. It was suggested that consequent on the CIRF Fund being \$180k overdrawn had led to this position. The Parks representative expressed some optimism that the new Act would seek to address this type of concern.

Lawn Mowing/ Gardening Contractors – General comment was the change of Contract Gardeners was poorly handled with no consultation to the change. Most villages were in agreement with the result to not renew contractual arrangements with Mr. Clip, with the exception being Golden Grove.

Cleaning Contractors – The gardens confirmed the process of changing of the contractors was underway.

Guest Speaker – The recent announced requirement to have approval from Lifestyle before Guest Speakers may enter a village was discussed at length. The opinion was the directive was poorly worded and there was again no consultation.

It was resolved that each Village should use its best in devour to address this matter, particularly those villages which were unaware of this new requirement!

One Management Committee – Terry Carrigan - Golden Grove raised for discussion the contingent possibility of moving to One Committee from the current structure of Residents Committee and Association Committee. Separate representatives from most villages expressed firm opinions about one or two committees, and clearly the end result is what works in their village.

Departure Costs – The Elms raised for discussion the cost of outgoing were ranging from six months to some instances of twelve months. It was advised an Advocate Ruleing was pending and should be due by the end of July.

Budget Process – The Ferns discussed the Budget process and believe the village was poorly advised. The Parks on the other hand reviewed their budget and revised it and set it HIGHER following their village committee insistence. Other villages indicated Lisa from Lifestyle was approachable on Budget reviews and were satisfied.

Company to provide meals in Villages - The Elms and Parks were being used as test cases for the provision of Meals prepared on site in village kitchens. Meal prices were in the region of \$16.00. Forest Place was also under consideration at this time. Evaluation had uncovered a \$5,000 pa fee once the trial period was completed. Other villages will be approached direct by the Company in due course, as Lifestyle only provide the introduction. The Sands are Investigating an alternate scheme for their village with a more reasonable price of \$3.00, which was considered incredible. It was revealed the enquiries coming from new entrants to villages were placing more emphasis on the ability for the village to offer meals. The company's referenced web site was advised as "TESTKITCHENS.com.au"

7. ANY OTHER BUSINESS:

Visit to Another Village – Mount Barker representatives advised that a respondent village had confirmed the opportunity to visit and learn from others experiences..

Village Contacts – Heysen Court advised taking on the central role of maintaining contact details for the Group Villages. Marlene Pressley issued advice contact details for the village's new email address and asked that this village information is updated following AGM's in each village.

Motion of Thanks – The Parks Representatives, on behalf of all the attending village representatives, moved a motion of thanks to the Golden Grove Resident's Committee and their Catering Team for their wonderful hospitality on the day.

8. VENUE FOR NEXT INTER-VILLAGE MEETING.

The Sands had volunteered to host the next meeting, which has subsequently been confirmed as occurring on Wednesday 1st November, 2017.

9. MEETING CLOSED AT: 12.25pm.

**LIST OF INTER-VILLAGE MEETINGS
Provided by Ian Jurgs**

October, 2013 Golden Grove

February, 2014 The Ferns

June, 2014 Forest Place

November, 2014 The Vines

February, 2015 The Sands

June, 2015 The Elms

November, 2015 The Parks

March, 2016 The Gardens

July, 2016 Forest Place

November, 2016 Heysen Court

March, 2017 The Reserve

July, 2017 Golden Grove

November, 2017 The Sands

